

## Procurement Service Level Agreement (SLA) Analysis

Month: September Fiscal Year: 2021

Total Number of Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
274	87	361	65	11	76	209	76	285	197	47	244	6.6	-0.9

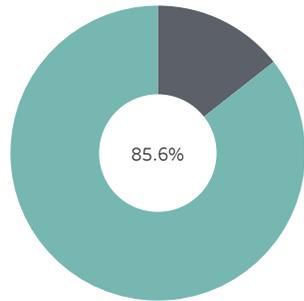
### 12-Month SLA Trend

Requisitions That Fall Under SLA - Received by Month

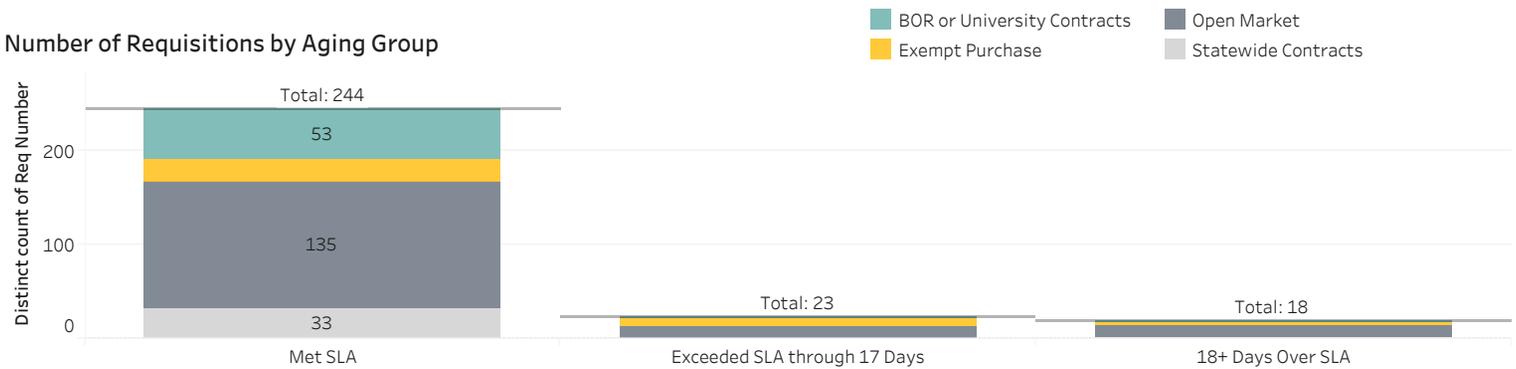


### % Meeting SLA

(# Met ÷ # PO Released)



### Number of Requisitions by Aging Group



### Daily Procurement Workload

All Requisition Types Received and POs Released

