

## Procurement Service Level Agreement (SLA) Analysis

Month: May Fiscal Year: 2020

Total Number of Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
415	75	490	120	5	125	295	70	365	277	26	303	6.8	-1.2

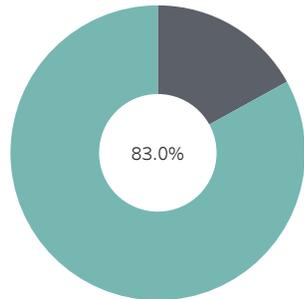
### 12-Month SLA Trend

Requisitions That Fall Under SLA - Received by Month

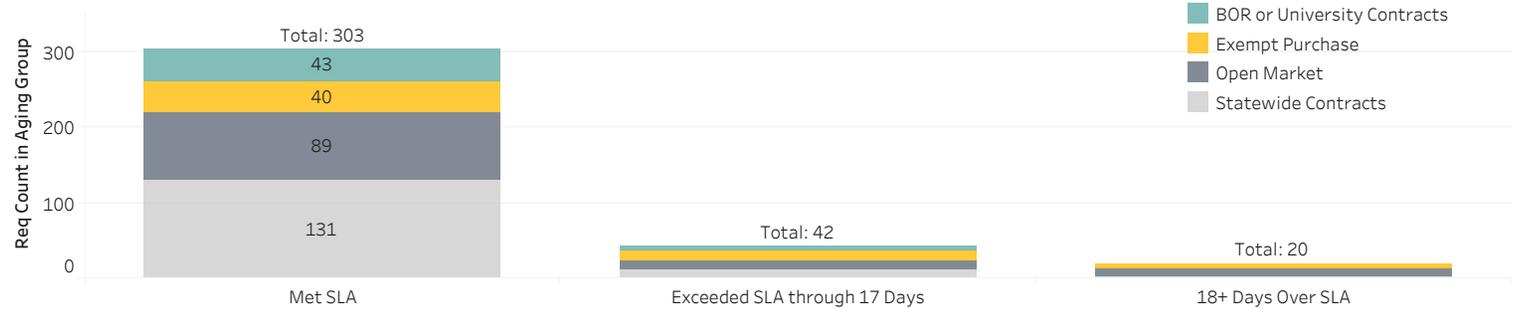


### % Meeting SLA

(# Met ÷ # PO Released)



### Number of Requisitions by Aging Group



### Daily Procurement Workload

All Requisition Types Received and POs Released

