

## Procurement Service Level Agreement (SLA) Analysis

Month: March Fiscal Year: 2020

| Total Number of Reqs |       |       | Reqs In Progress |       |       | Reqs with PO Dispatched |       |       | Reqs Meeting SLA Goal |       |       | Avg. Days to Completion | Avg. Days +/- SLA Goal |
|----------------------|-------|-------|------------------|-------|-------|-------------------------|-------|-------|-----------------------|-------|-------|-------------------------|------------------------|
| Current              | Prior | Total | Current          | Prior | Total | Current                 | Prior | Total | Current               | Prior | Total | Total                   | Total                  |
| 542                  | 120   | 662   | 192              | 8     | 200   | 350                     | 112   | 462   | 269                   | 55    | 324   | 7.8                     | ↓ 0.0                  |

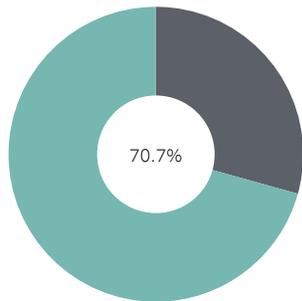
### Annual Trend

Requisitions Received by Month

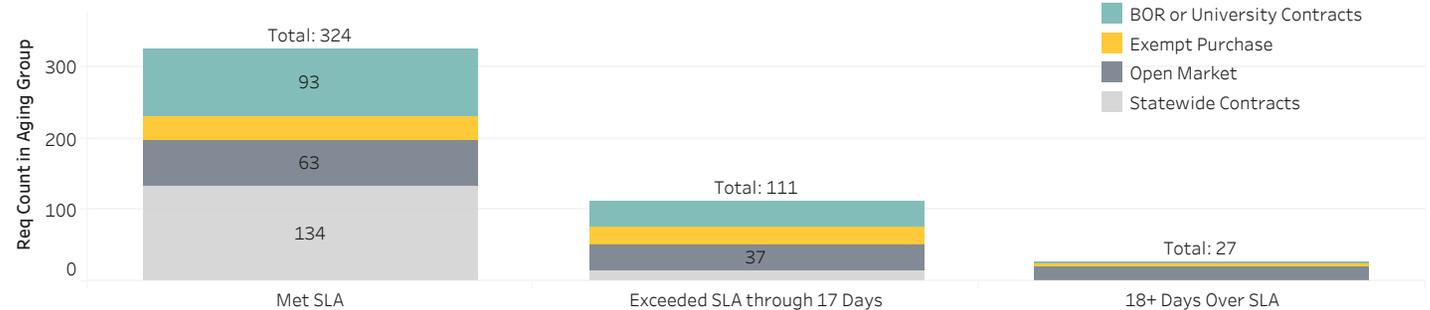


### % Meeting SLA

(# Met ÷ # PO Released)



### Number of Requisitions by Aging Group



### Current Procurement Workload

Requisitions Received vs. POs Released

