

Procurement Service Level Agreement (SLA) Analysis

Fiscal Year 2021

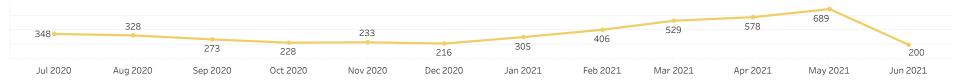
Month

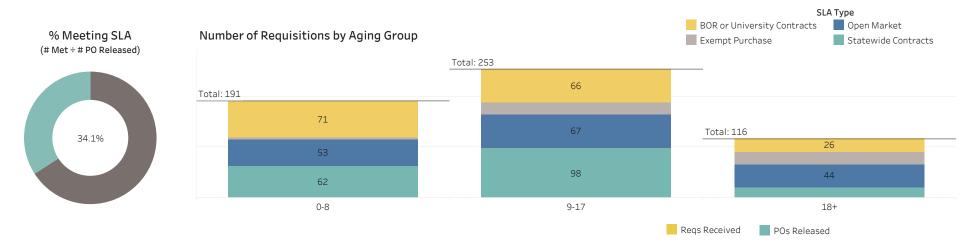
June

Total Number of Reqs		Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal	
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
200	360	560	0	0	0	200	360	560	152	39	191	12.7	1 4.7

12-Month SLA Trend

Requisitions That Fall Under SLA - Received by Month





Daily Procurement Workload

All Requisition Types Received and POs Released - Last 60 Days

