

## Procurement Service Level Agreement (SLA) Analysis

Month June Fiscal Year 2020

Total Number of Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
316	131	447	0	0	0	316	131	447	306	65	371	6.4	-1.6

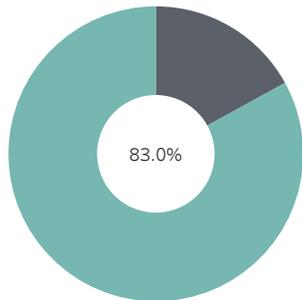
### 12-Month SLA Trend

Requisitions That Fall Under SLA - Received by Month

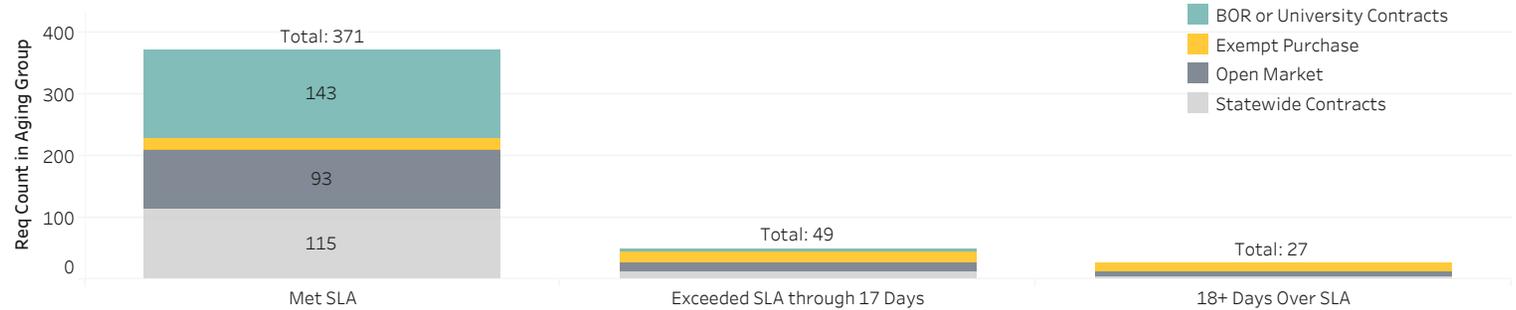


### % Meeting SLA

(# Met ÷ # PO Released)



### Number of Requisitions by Aging Group



### Daily Procurement Workload

All Requisition Types Received and POs Released

