

Procurement Service Level Agreement (SLA) Analysis

Month July Fiscal Year 2021

Total Number of Reqs		Reqs In Progress		Reqs with PO Dispatched		Reqs Meeting SLA Goal		Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Total	Current	Total	Current	Total	Current	Total	Total	Total
341	341	38	38	303	303	293	293	4.0	↻ -3.7

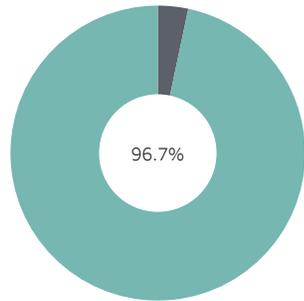
12-Month SLA Trend

Requisitions That Fall Under SLA - Received by Month

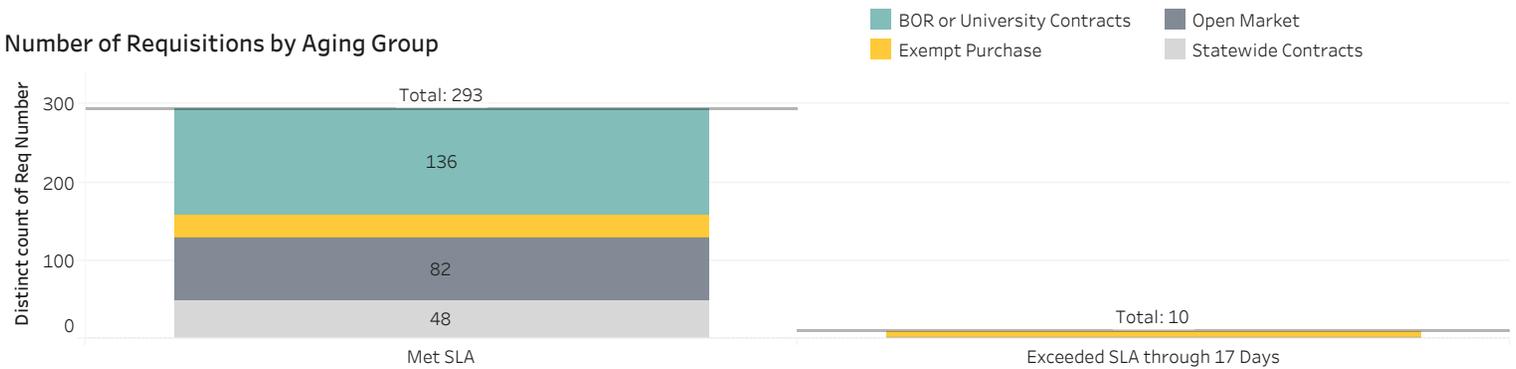


% Meeting SLA

(# Met ÷ # PO Released)



Number of Requisitions by Aging Group



Daily Procurement Workload

All Requisition Types Received and POs Released

