

Procurement Service Level Agreement (SLA) Analysis

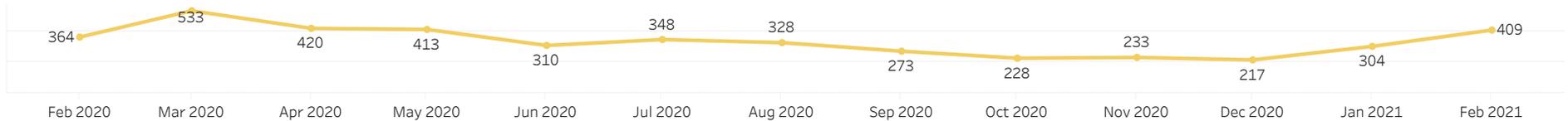
Fiscal Year 2021

Month February

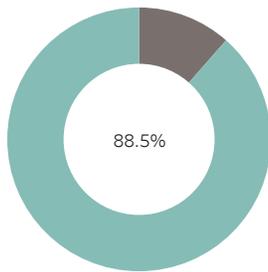
Total Number of Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
409	73	482	99	8	107	310	65	375	302	30	332	6.5	-1.5

12-Month SLA Trend

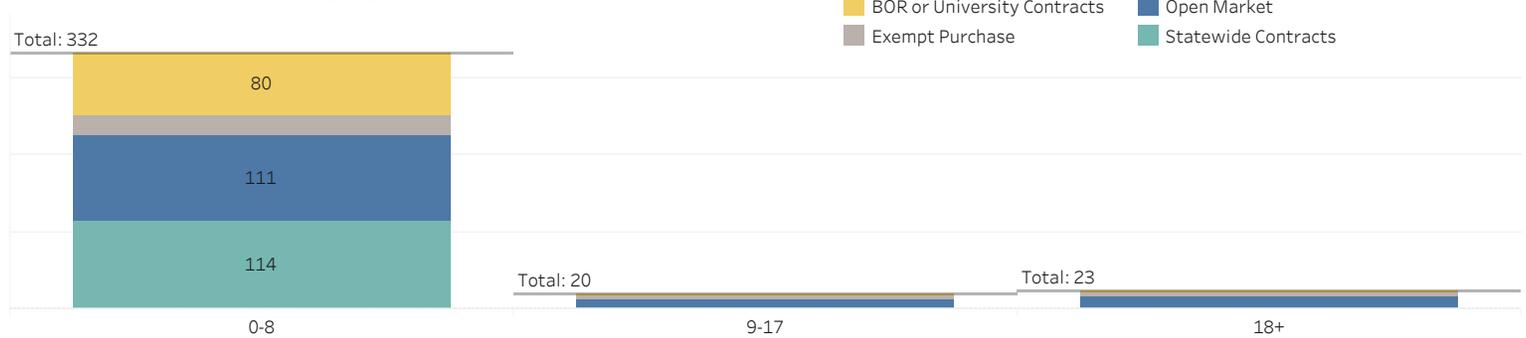
Requisitions That Fall Under SLA - Received by Month



% Meeting SLA (# Met ÷ # PO Released)



Number of Requisitions by Aging Group



Daily Procurement Workload

All Requisition Types Received and POs Released - Last 60 Days

