

Procurement Service Level Agreement (SLA) Analysis

Month February Fiscal Year 2020

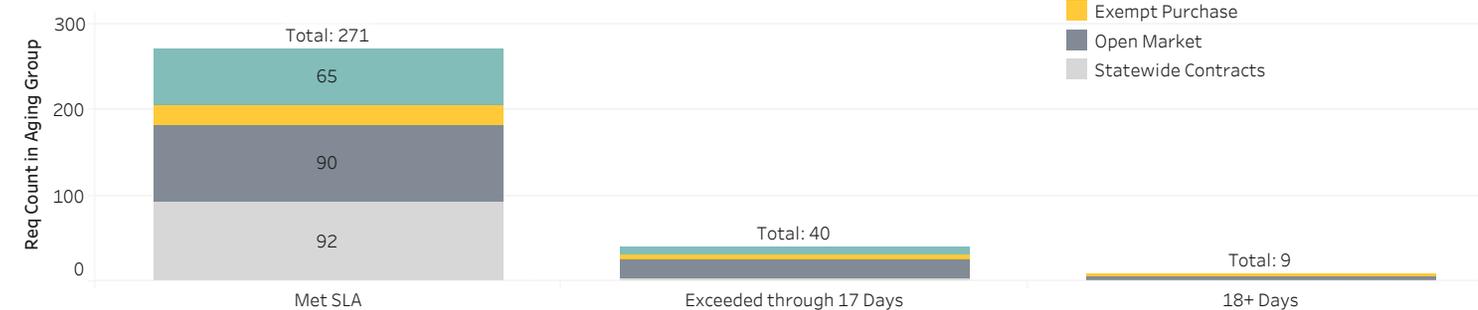
Total Number of Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
366	76	442	111	11	122	255	65	320	239	32	271	5.5	↓ -2.4

Annual Trend

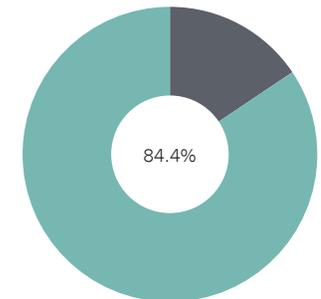
Requisitions Received by Month



Number of Requisitions by Aging Group

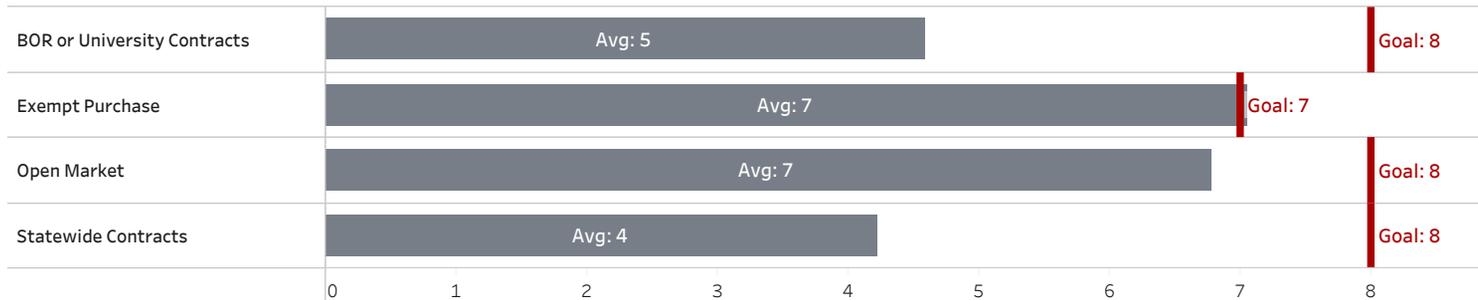


% Meeting SLA (# Met ÷ # PO Released)



Average Age of Requisition by SLA Type

Requisition Age now derived by subtracting Procurement Received Date from PO Released Date



% of PO's Dispatched (Dispatched ÷ Approved Reqs)

