



# Procurement Service Level Agreement (SLA) Analysis February 2019

Req Number  
All

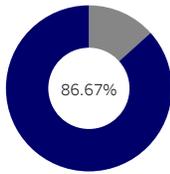
Department  
All

Supplier  
All

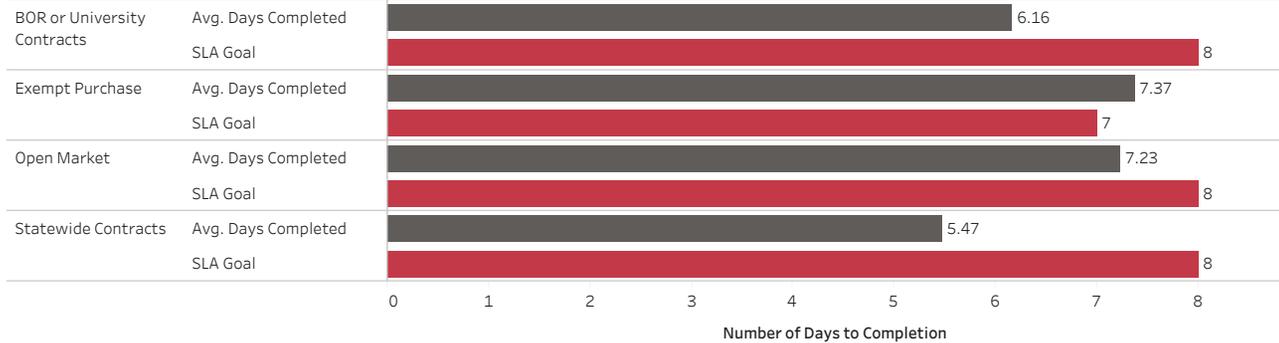
Month  
February

Fully Approved Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
263	52	315	42	0	42	221	52	273	172	37	209	6.6	↓ -1.3

**% of PO's Dispatched**  
(Dispatched ÷ Fully Approved Reqs)

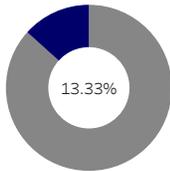


### Completed Requisitions by SLA Type Vs. Actual/Goal



**% of Reqs In Progress**  
(In Progress ÷ Fully Approved Reqs)

[Click here for details](#)



**Priority**  
 Medium
  High

### All Requisitions by Division & Priority Level

