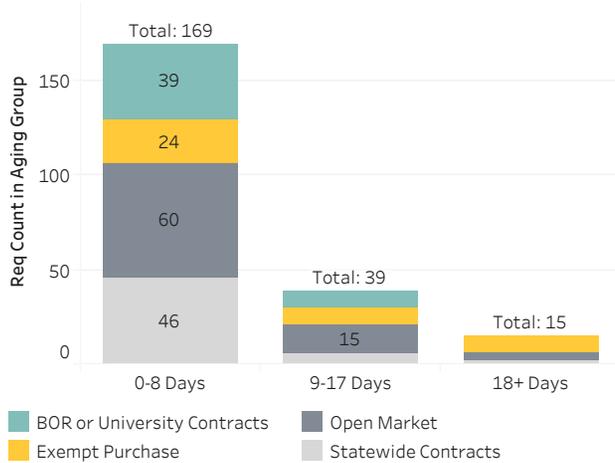


Procurement Service Level Agreement (SLA) Analysis

Month: December Fiscal Year: 2020

Total Number of Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal	
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total	
215	45	260	35	2	37	180	43	223	159	9	168	7.3	↓ -0.5	

Number of Requisitions by Aging Group

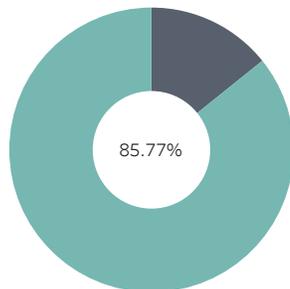


Average Age of Requisition by SLA Type

Requisition Age now derived by subtracting Procurement Received Date from PO Released Date



% of PO's Dispatched (Dispatched ÷ Approved Reqs)



Requisitions Received by Month

