

Procurement Service Level Agreement (SLA) Analysis

Month August Fiscal Year 2021

Total Number of Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
336	43	379	95	2	97	241	41	282	232	26	258	5.3	-3.7

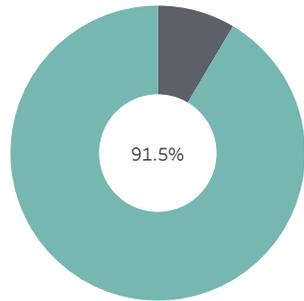
12-Month SLA Trend

Requisitions That Fall Under SLA - Received by Month

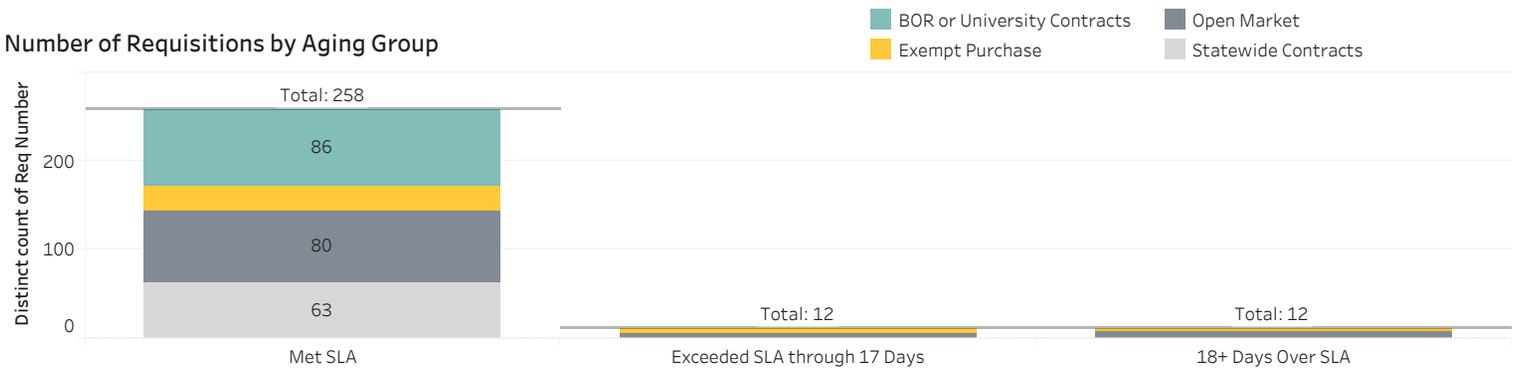


% Meeting SLA

(# Met ÷ # PO Released)



Number of Requisitions by Aging Group



Daily Procurement Workload

All Requisition Types Received and POs Released

