

Procurement Service Level Agreement (SLA) Analysis

Fiscal Year 2021 Month April

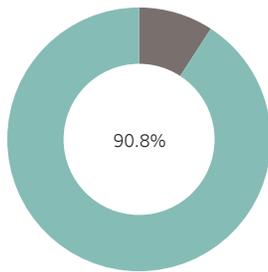
Total Number of Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
561	119	680	104	19	123	457	100	557	443	63	506	6.3	↓ -1.7

12-Month SLA Trend

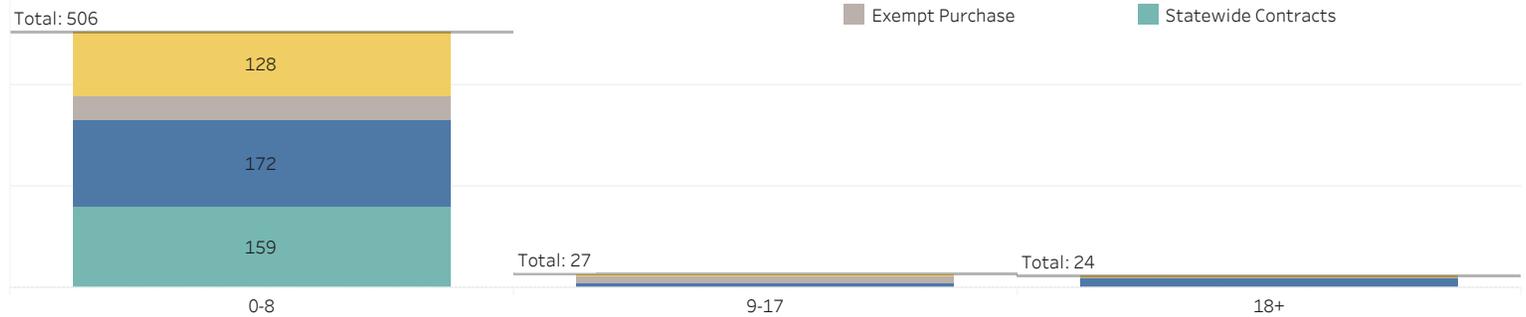
Requisitions That Fall Under SLA - Received by Month



% Meeting SLA (# Met ÷ # PO Released)



Number of Requisitions by Aging Group



Daily Procurement Workload

All Requisition Types Received and POs Released - Last 60 Days

