

Procurement Service Level Agreement (SLA) Analysis

Month April Fiscal Year 2020

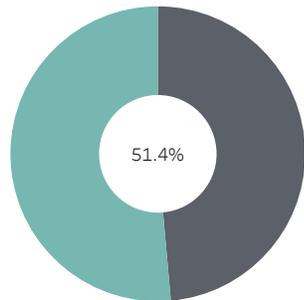
Total Number of Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
437	201	638	90	9	99	347	192	539	239	38	277	10.4	↔ 2.5

12-Month SLA Trend

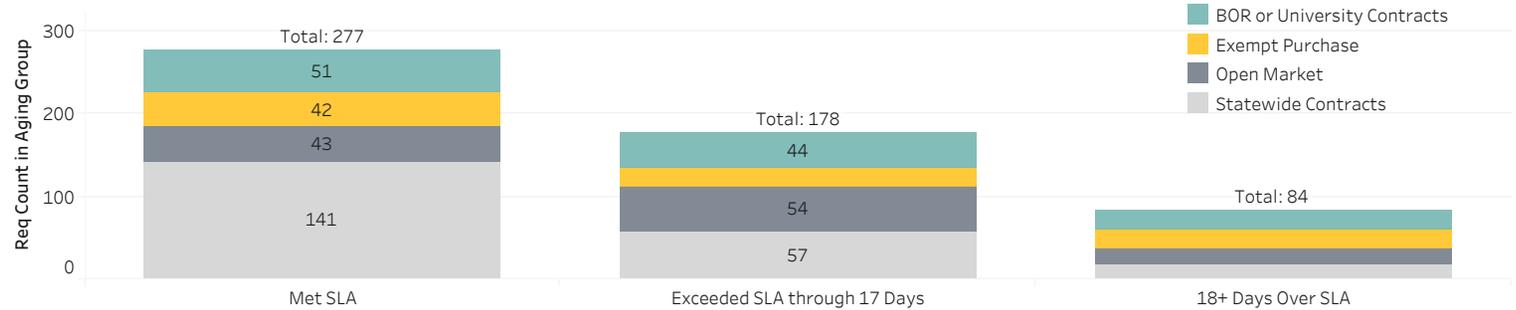
Requisitions That Fall Under SLA - Received by Month



% Meeting SLA (# Met ÷ # PO Released)



Number of Requisitions by Aging Group



Daily Procurement Workload

All Requisition Types Received and POs Released

