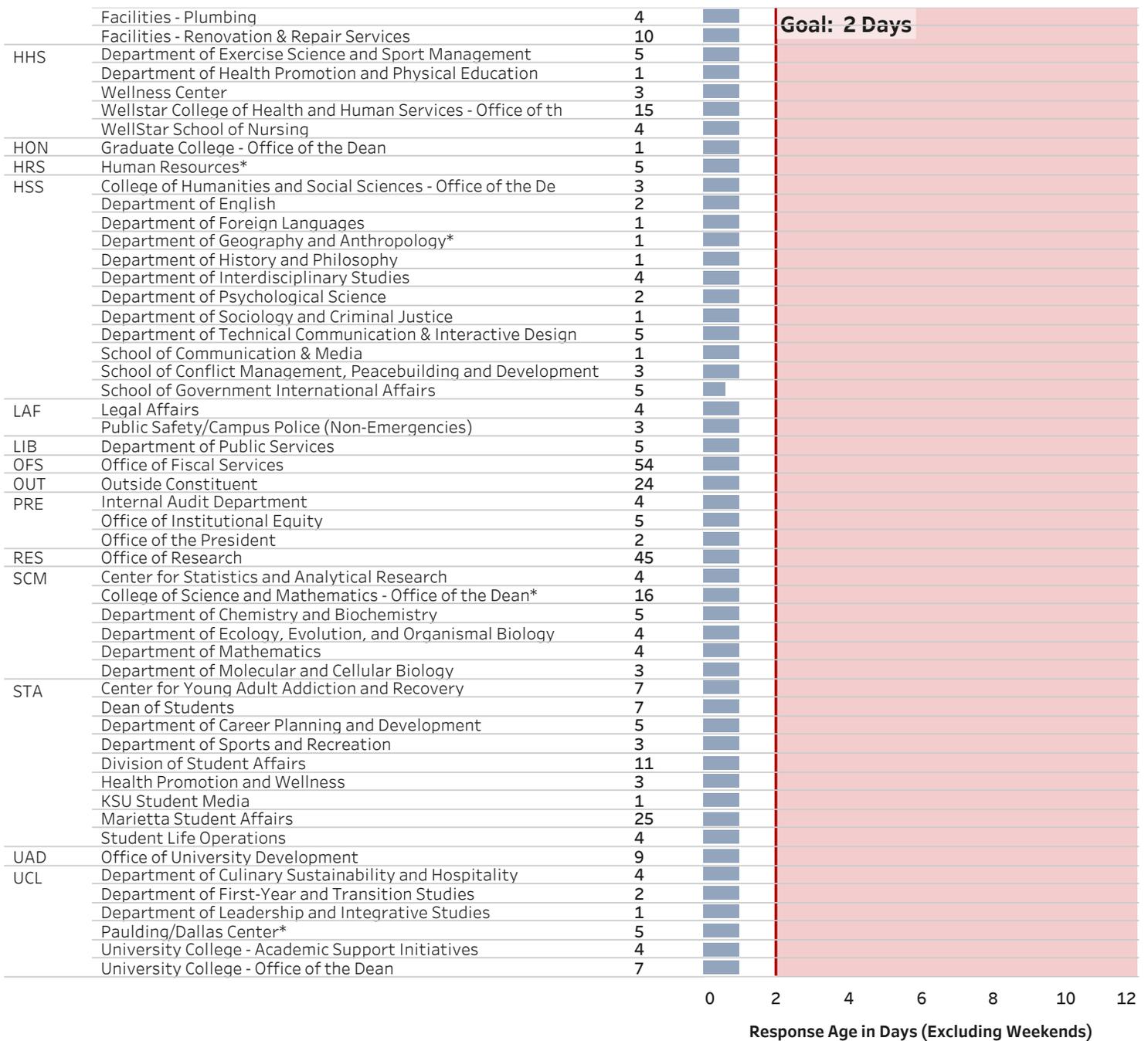




Total Inquiries		Avg. # Days to Response		Avg. # Days Over/Under SLA Goal	
Closed	Total	PCard		PCard	
685	685	1.0		-1.0	

Closed PCard Inquiries

DIV	Department	Inquiry Count	
AAF	Center for Excellence in Teaching and Learning (CETL)	2	Goal: 2 Days
	Digital Learning Innovation	1	
	Division of Global Affairs	18	
	Museums, Archives, and Rare Books	6	
	Office of the Provost and Vice President of Academic Affairs	3	
ACM	Architecture	2	
	College of Architecture and Construction Management - Office	10	
	Construction Management	6	
ART	College of the Arts - Office of the Dean	3	
	Department of Dance	12	
	Department of Theatre and Performance Studies	7	
	School of Art and Design	13	
ATH	School of Music	7	
	Intercollegiate Athletics	18	
	Intercollegiate Athletics - Baseball	1	
	Intercollegiate Athletics - Men's Basketball	2	
	Intercollegiate Athletics - Women's Basketball	2	
	Intercollegiate Athletics - Women's Cross Country	1	
AUX	Intercollegiate Athletics - Women's Soccer	1	
	Campus Services	5	
	Parking and Transportation	1	
	Residence Life	11	
	University Dining	11	
BUS	University Housing	3	
	University Stores - Kennesaw	12	
	Coles College of Business - Office of the Dean	6	
	Coles College of Business - Undergraduate Programs	1	
	Cox Family Enterprise Center	1	
	Department of Economics, Finance and Quantitative Analysis	4	
	Department of Information Systems	4	
	Department of Marketing and Professional Sales	5	
	Executive MBA Programs	2	
	Michael A. Leven School of Management, Entrepreneurship and	4	
School of Accountancy	1		
CBO	Department of Event and Venue Management	7	
CIO	University Information Technology Services (UITS)	12	
COM	Office of Strategic Communications and Marketing	6	
CPE	College of Professional Education	14	
	College of Professional Education - Summer University	1	
CSE	College of Computing and Software Engineering - Computer Sci	2	
	College of Computing and Software Engineering - Information	1	
	College of Computing and Software Engineering - Office of th	5	
	College of Computing and Software Engineering - Software Eng	2	
CUL	Center for University Learning	2	
EDU	Bagwell College of Education - Office of the Dean	10	
	Department of Elementary and Early Childhood Education	7	
	Department of Inclusive Education	3	
	iTEACH Center	4	
EET	Department of Civil and Construction Engineering	2	
	Department of Computer Engineering	6	
	Department of Engineering Technology	6	
	Department of Mechanical Engineering	2	
	Department of Mechatronics Engineering	6	
	Southern Polytechnic College of Engineering and Engineering	10	
ESE	Cultural and Community Centers	7	
	Graduate College - Admissions	2	
	Office of the Vice President for Enrollment Services	1	
FAC	Environmental Health and Safety	9	
	Facilities - Automotive Shop	2	
	Facilities - Building Services	3	
	Facilities - Design & Construction Services	3	
	Facilities - Heating, Ventilation, and Air Condition (HVAC)	1	
	Facilities - Plant Operations*	6	



Response Age in Days (Excluding Weekends)



Procurement Service Level Agreement (SLA) Purchasing Inquiry Analysis

Reporting Month: March

Select FY 2020
Select Month March

Total Inquiries			Avg. # Days to Response		Avg. # Days Over/Under SLA Goal	
Closed	In Progress	Total	Purchasing		Purchasing	
101	2	103	1.2		➔	-0.8

Closed Purchasing Inquiries

DIV	Department	Inquiry Count		
AAF	Center for Excellence in Teaching and Learning (CETL)	1		Goal: 2 Days
	Division of Global Affairs	1		
	Museums, Archives, and Rare Books	1		
	Office of the Provost and Vice President of Academic Affairs	10		
ACM	Construction Management	1		
ART	Department of Dance	2		
	Joel A. Katz Music and Entertainment Business Program	1		
AUX	Campus Services	1		
	Residence Life	2		
BUS	Department of Economics, Finance and Quantitative Analysis	1		
	Department of Information Systems	1		
	Michael A. Leven School of Management, Entrepreneurship and School of Accountancy	1		
	School of Accountancy	1		
CBO	Department of Event and Venue Management	2		
CIO	University Information Technology Services (UITS)	1		
COM	Office of Strategic Communications and Marketing	6		
CPE	College of Professional Education	4		
CUL	Center for University Learning	1		
EDU	Department of Educational Leadership	1		
	Department of Elementary and Early Childhood Education	1		
	Department of Secondary and Middle Grades Education	2		
EET	Department of Computer Engineering	2		
	Southern Polytechnic College of Engineering and Engineering	1		
FAC	Facilities - Design & Construction Services	2		
	Facilities - Plant Operations*	1		
HHS	Wellstar College of Health and Human Services - Office of th	4		
	WellStar School of Nursing	1		
HON	Honors College	2		
HRS	Human Resources*	1		
HSS	Burruss Institute of Public Service	1		
	College of Humanities and Social Sciences - Office of the De	3		
	Department of Foreign Languages	1		
	Department of Geography and Anthropology*	1		
	Department of Psychological Science	1		
	School of Conflict Management, Peacebuilding and Development	1		
OFS	Office of Fiscal Services	9		
OUT	Outside Constituent	6		
RES	Office of Research	2		
SCM	Department of Ecology, Evolution, and Organismal Biology	1		
	Department of Mathematics	1		
STA	Department of Sports and Recreation	3		
	Department of Student Activities	1		
	Division of Student Affairs	1		
	Marietta Student Affairs	2		
UAD	Office of University Development	3		
UCL	Department of First-Year and Transition Studies	2		
	Department of Leadership and Integrative Studies	1		
	Paulding/Dallas Center*	2		
	University College - Office of the Dean	3		

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Response Age in Days (Excluding Weekends)

* The asterisked Departments above had Purchasing Inquiries which were created in the prior month and closed in March and therefore are being reported in both months. This dashboard is inclusive to all inquiries whether In Progress or Closed during the month of March.