Total Inquiries	Avg. # Days to Response
109	1.2

Division	Inquiry Count	Avg. Response Age
AAF	3	1
ACM	1	1
ART	4	2
AUX	6	1
BUS	2	1
CBO	1	1
CIO	2	1
COM	3	1
CSE	6	1
EDU	4	1
EET	4	1
FAC	3	1
HHS	3	1
HSS	3	2
LAF	2	1
OFS	38	1
RES	10	1
SCM	4	2
STA	7	1
UAD	1	1
UCL	1	1

Goal = 2 Days

Avg. Response Age (Business Days)

Purchasing Inquiry Analysis

KENNESAW STATE UNIVERSITY — OFFICE OF FISCAL SERVICES

Month	Fiscal Year
December	2021

Total Inquiries	Avg. # Days to Response (Goal = 2 Days)	Avg. # Days to Resolution (Goal = 5 Days)
19	3.2	5.1

Division	Inquiry Count		
AAF	1	Avg. Response Age	8
		Avg. Resolution Age	8
FAC	2	Avg. Response Age	4
		Avg. Resolution Age	4
GPE	1	Avg. Response Age	3
		Avg. Resolution Age	4
HHS	1	Avg. Response Age	4
		Avg. Resolution Age	4
HSS	1	Avg. Response Age	2
		Avg. Resolution Age	2
OFS	5	Avg. Response Age	3
		Avg. Resolution Age	4
PRE	1	Avg. Response Age	8
		Avg. Resolution Age	21
RES	2	Avg. Response Age	2
		Avg. Resolution Age	2
SCM	1	Avg. Response Age	3
		Avg. Resolution Age	3
STA	1	Avg. Response Age	2
		Avg. Resolution Age	2
UAD	1	Avg. Response Age	3
		Avg. Resolution Age	3

Avg. Ages (Business Days)