

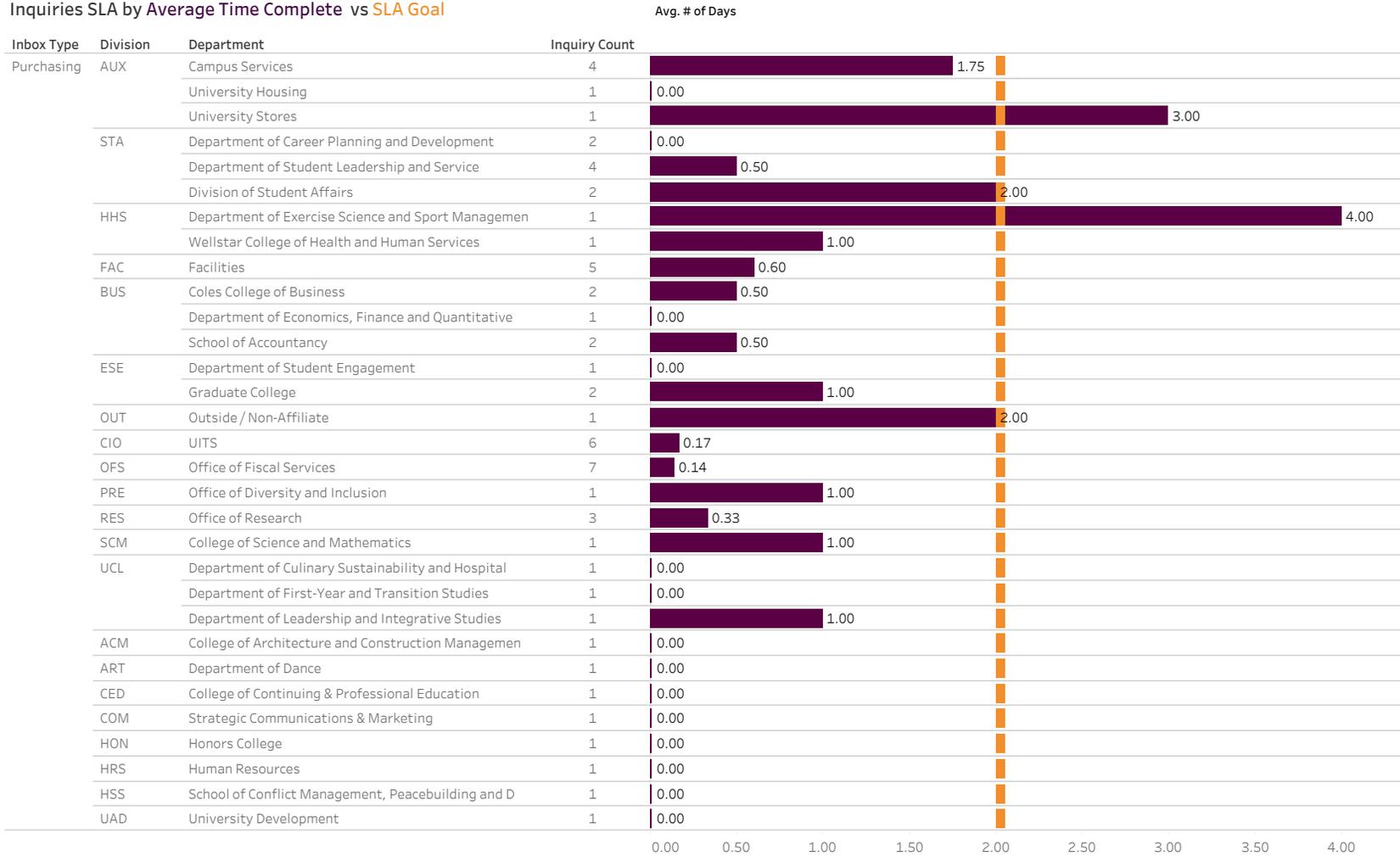


Procurement Service Level Agreement (SLA) Inquiry Analysis

Inbox Type
Purchasing

Total Inquiries	Avg. # Days to Inquiry Completion	Avg. # Days Over/Under SLA Goal
Purchasing 59	Purchasing 0.61	Purchasing -1.39

Inquiries SLA by Average Time Complete vs SLA Goal





Procurement Service Level Agreement (SLA) Inquiry Analysis

Inbox Type
P-Card

Total Inquiries	Avg. # Days to Inquiry Completion	Avg. # Days Over/Under SLA Goal
P-Card 103	P-Card 0.19	P-Card -1.81

Inquiries SLA by Average Time Complete vs SLA Goal

