



VPAT Summary Report—ArcGIS Pro

This report is a summary of the Voluntary Product Accessibility Template (VPAT) for a specific product. It is intended to offer a quick view of the technical information in the VPAT and offer guidance for the product’s use in compliance with WCAG 2.1 level AA, for those less familiar with WCAG.

About

Reviewed by unit: Digital Learning Innovations (DLI)

Report Date (from VPAT): 8/26/2025

Date Reviewed: 3/30/2026

Highest Standard Used: WCAG 2.2

Access Type: Published on vendor website

Application Name: ArcGIS Pro

Description and Primary Purpose or Most Common Use Case of Application:

ArcGIS Pro is a desktop application of the ArcGIS platform that includes tools for authoring, managing, analyzing, and sharing maps data and reporting.

Compliance Scope:

Application is accessed by end user directly (e.g. D2L, Banner, etc.): **Yes**

Application produces content accessed by end user through other platforms (e.g. Adobe InDesign, etc.) **No**

Overview and Recommendation

According to the VPAT, this is how many criteria are supported, partially supported, or not supported in the A and AA tables.

Supports: **40**

Partially Supports: **15**

Does Not Support: **1**

Not Applicable: **0 (see initial concerns and recommendation)**

Initial Concerns and Recommendation:

At first glance there are quite a few partially supports and notations are thorough, but often listing examples indicates information is incomplete. It does appear that most, if not all, accessibility gaps are inherent and may not be able to be remediated by faculty. That said, this does appear to be an industry-standard application and, as such, an argument may be made that it is a necessary one.

Also, many of the “Supports” should probably be marked as “Not Applicable,” such as 1.2.2 Captions prerecorded. It is marked as “Supports,” but the notation says it does not contain pre-recorded content requiring captions. This would typically be marked NA. There are several instances of this which may inflate the “Supports” count.

Recommendation (See [term definitions](#)): **Use cautiously with workarounds**

Workarounds and Compliant Use Options

In order to maintain WCAG compliance, we recommend the following:

Most of the compliance issues listed on the VPAT do not appear to have a remediation workaround. We recommend being aware of them to assist students who may not have access and to be aware exactly what kinds of problems they may run into. It is recommended to contact Esri for more detail on the gaps and possible workarounds and to ask for a timeline when many of these issues may be fixed.

In addition, some annotations *may be* primarily applicable only to people who create or manage content or users.

- Assistive technology users will run into components of the product in which labels and purpose identifiers are missing.
- Descriptive or decorative content lacks appropriate tagging to notify assistive technology.
- Certain controls lack name, role, or state information, meaning some users will not know how to use them.
- Some form groups are unnamed, meaning some users will not recognize them in a group.
- Some tables and table headers are not announced by screen reader, and users will not be able to navigate them or understand their purpose.
- When some users try to focus on items the order will not align with the visual layout, meaning content will not be read to people in the proper sequence.

- Some links are denoted using only color, meaning some users will not know they are links. Underline if possible.
- Some text and other elements do not meet required contrast, meaning some users may not see it.
- Some non-decorative icons do not meet contrast requirements, meaning some users will not be able to access them
- Some items where users will need to focus or denote selected items do not have sufficient contrast, meaning some users will not know how to use them.
- Some views, panes, and tooltips are not keyboard accessible, meaning some users will experience challenges with them.
- Some controls cannot be focused on or operated with keyboard.
- Some headers are not associated with the content they label, meaning some users will navigate to a header and not get the information they need.
- Some grids do not have headings, which means users won't be able to navigate to them.
- Some interactive elements do not have a focus indicator, or it does not have proper contrast, meaning some users will struggle to access them.
- Tooltips are not accessible through keyboard focus, meaning users who can't use a mouse to hover won't have access to them.
- Some checkboxes will show the label rather than the input, meaning some users will not be able to add input.
- Some components do not have a label associated with the name, meaning some users will not know what they are accessing.
- Some controls require dragging content, meaning keyboard users will not be able to use them.
- When a keyboard user opens a dialog and there is an element to be selected, selecting the option and using Enter may cause the dialog to close.
- Arrowing through a set of tabs may cause focus to move into the tab rather than across tabs, meaning users who navigate through tabs by keyboard may open tabs without meaning to.
- Some errors are not announced to assistive technology users.
- Some elements do not have instructions.
- Some headers and labels have no identifiable purpose indicated to assistive technology users.
- Some controls have visible labels but not programmatic ones, meaning assistive technology users will not understand them.
- Some assistive technology users will not be able to see that certain form fields are required.

- Some tab controls and links lack programmatic names, roles, or status info, meaning some users will not know what they are or their purpose.

Recommendation term definitions

- **Recommend find alternative:** The VPAT reveals accessibility gaps that are so numerous or severe that the application would be difficult or impossible to be used in a compliant manner.
- **Use cautiously with workarounds:** Minor accessibility gaps may be present but are limited to certain features. Avoiding using those features or modifying use of the application may help maintain compliance.
- **Use workarounds and accessibility features:** Minor accessibility gaps may be present but are limited to certain features. Avoiding using those features or modifying use of the application may help maintain compliance. Tool must be configured properly for compliance or contains accessibility features that must be used correctly to ensure compliant product.
- **Use accessibility features:** Tool must be configured properly for compliance or contains accessibility features that must be used correctly to ensure compliant product.
- **No concerns. Application is ready:** The tool has no accessibility concerns and should produce accessible content with minimal effort.