

## VPAT Summary Report VoiceThread

This report is a summary of the Voluntary Product Accessibility Template (VPAT) for a specific product. It is intended to offer a quick view of the technical information in the VPAT and offer guidance for the product's use in compliance with WCAG 2.1 level AA, for those less familiar with WCAG.

### About

**Reviewed by unit:** Digital Learning Innovations (DLI)

**Report Date (from VPAT):** 9/1/2025

**Date Reviewed:** 3/30/2026

**Highest Standard Used:** WCAG 2.1

**Application Name:** VoiceThread

**Access Type:** Published on vendor website

### Description and Primary Purpose or Most Common Use Case of Application:

VoiceThread is a discussion tool that allows for audio and video asynchronous discussion. Can be integrated within the LMS.

### Compliance Scope:

Application is accessed by end user directly (e.g. D2L, Banner, etc.): **Yes**

Application produces content accessed by end user through other platforms (e.g. Adobe InDesign, etc.) **No**

### Overview and Recommendation

According to the VPAT, this is how many criteria are supported, partially supported, or not supported in the A and AA tables.

Supports: **40**

Partially Supports: **5**

Does Not Support: **2**

Not Applicable: **3**

### Initial Concerns and Recommendation:

At first glance, it appears some partially supports and does not support are on the backend and will affect managers only. Vendor indicates working toward resolutions. The VPAT also lists Web version and Mobile version separately on each line. In some cases web supports but mobile does not or does partially. We have counted those instances as just partially or does not support.

Recommendation (See [term definitions](#)): **Use workarounds and accessibility features**

## Workarounds and Compliant Use Options

**In order to maintain WCAG compliance, we recommend the following:**

People who manage VoiceThread account may struggle with sub-navigation due to info and relationships not being clearly marked. Should not affect students.

Users cannot customize or disable keyboard shortcuts. This is a level A criterion. This can cause frustration for students using keyboards to navigate. VoiceThread states they are addressing this in their 2026-27 roadmap.

Mobile users have to use finger gestures to zoom but cannot tap to replicate the behavior. VT is working to address in 2025-26. This is a level A criterion and may put some students at a disadvantage.

VT's marketing site and support pages are not internationalized (only available in English), but language can be set for interfaces and mobile app.

Media player does not support content on hover or focus: meaning that some students will not be able to see help references when hovering over or focusing on the buttons on the media player. VT claims they intended to fix by end of 2025, but current VPAT still lists issue.

Faculty will also need to be sure they know how to use all of the accessibility features (captions/audio descriptions) and help students know how to use them when using VoiceThread.

## Recommendation term definitions

- **Recommend find alternative:** The VPAT reveals accessibility gaps that are so numerous or severe that the application would be difficult or impossible to be used in a compliant manner.

- **Use cautiously with workarounds:** Minor accessibility gaps may be present but are limited to certain features. Avoiding using those features or modifying use of the application may help maintain compliance.
- **Use workarounds and accessibility features:** Minor accessibility gaps may be present but are limited to certain features. Avoiding using those features or modifying use of the application may help maintain compliance. Tool must be configured properly for compliance or contains accessibility features that must be used correctly to ensure compliant product.
- **Use accessibility features:** Tool must be configured properly for compliance or contains accessibility features that must be used correctly to ensure compliant product.
- **No concerns. Application is ready:** The tool has no accessibility concerns and should produce accessible content with minimal effort.